## **Questions?**

Thank You for Attending this Webinar

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10 Webinar Best Practices: Step-by-step guide to executing a winning webinar











# Speaker Background





#### Speaker bio:

- Joe Koufman Vice President of Business
  Development and Marketing for Engauge Digital,
  which is an interactive marketing agency focused on
  helping our clients Attract, Convert, and Retain
  customers online
- 8 years at KnowledgeStorm (now TechTarget) most recently as Director of Strategic Accounts - selling to and training clients how to properly handle online leads





#### Speaker bio:

- Frequent speaker at conferences such as eMarketing Association, Online Marketing Summit, CRMA, etc.
- Hosts internet radio music show for fun
- Soon to be first time parent of twins (a girl and a boy)



#### 1105 MEDIA







**Digital – Direct – Communications** 





#### Agenda:

- · Speaker Background
- Why Webinars?
- 10 Steps For Creating A Great Webinar
- Wrap Up
- Webinars with 1105 Media

#### 1105 MEDIA







### Why Webinars?

· Powerful and Cost-Effective







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- · Powerful and Cost-Effective
- Deliver qualified leads right into your hands







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- Deliver qualified leads right into your hands
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- Build Brand Awareness
- Positions your company as a thought leader







## 10 Steps For Creating A Great Webinar





#### **Two Phases:**

- Preparation (First 5 steps)
- Execution (Last 5 steps)





#### 1. Find the Right Content / Speakers







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How Do You Attract Participants To A Webinar?





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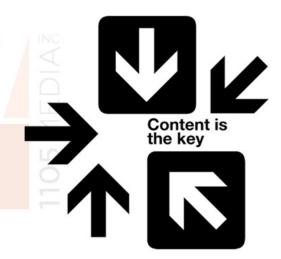






#### 1. Find the Right Content / Speakers

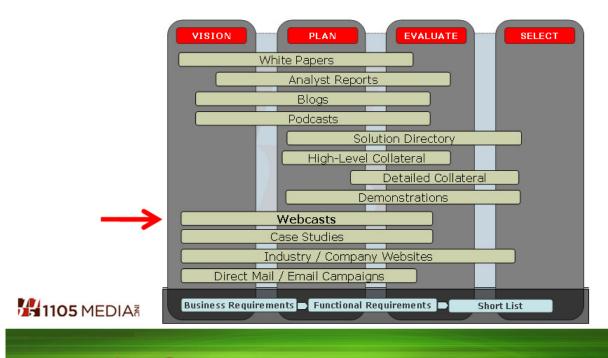
- Focus on prospects' needs
- Show how you solve prospect's problems







#### **Buying Cycle Stage Influences**



Occupational Health & Safety . Security Products . Environmental Protection . Contingency Planning & Management

#### **Connecting Through Content**

Study conducted by KnowledgeStorm and MarketingSherpa of: 3,200+ technology buyers and 700+ technology marketers

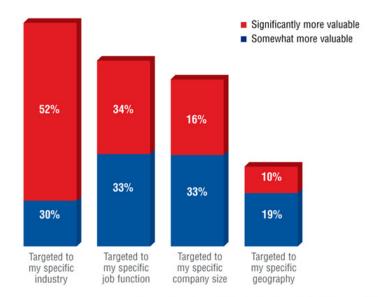
- Demographic Highlights
  - •Nearly 78% of marketer respondents either "oversee" or have "significant involvement" in content marketing programs
  - •41% of marketer respondents hold the titles of CMO, VP or Director
  - •32% of professional respondents authorize IT purchases or have a major influence on purchases



Connecting through Content - KnowledgeStorm and MarketingSherpa - 2007



#### Industry targeted content provides greatest value



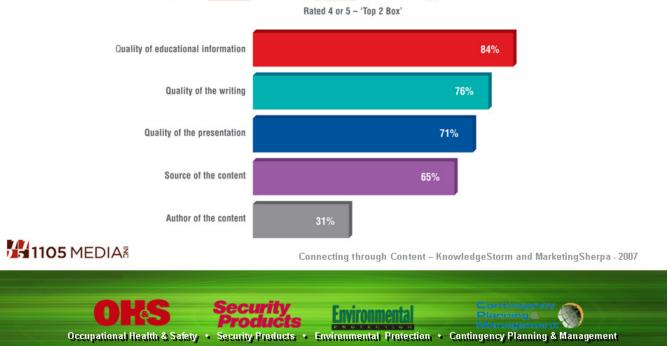


Connecting through Content - KnowledgeStorm and MarketingSherpa - 2007



#### **Educational Value Is Most Important**

84% of users surveyed rated the quality of educational information as "very" or "extremely" important



#### 2. Target Your Audience

- Who are your ideal customers?
- Do you have a house list of prospects, or do you need to build one?
- Are there prospects outside of your current targets that you should reach?
- yes!
- Are there partners who can help?

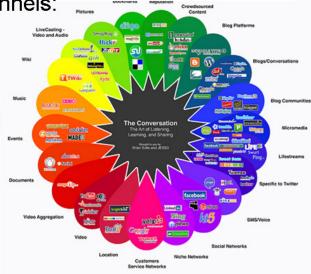




#### 3. Select Promotional Channels

Think about distribution channels:

- Partners
- Email
- Social Media
- Paid / Organic Search
- Sales / Service Team













4. Choose A Platform

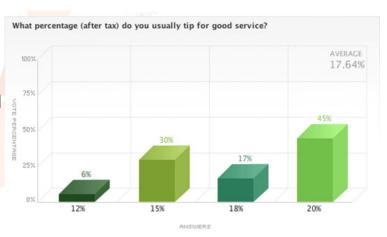






#### 5. Prepare Interactive Presentation

- Use polling features
- Incorporate visuals
- Ask for questions
- Promote Twitter or blog discussions







# First Poll Question: Webinar Experience

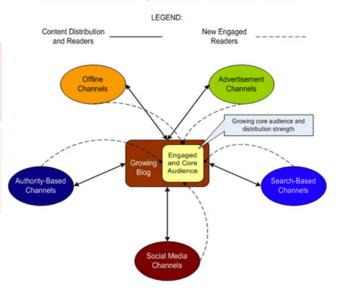




#### 6. Promote To Audience

- Leverage distribution channels:
  - Email
  - Social Media
  - Partners
  - Paid / Organic Search
  - Sales / Service Team

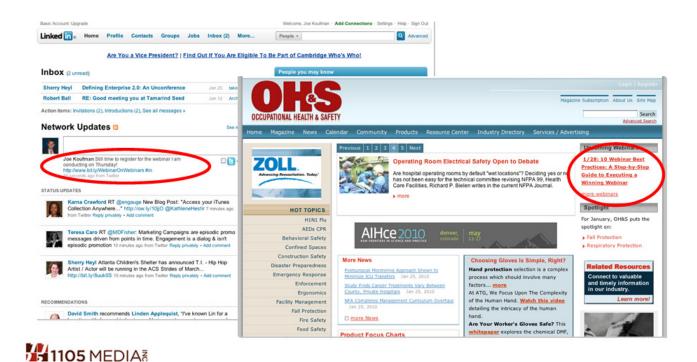
Core Audience Development and Distribution Process





Source: www.catchtheposts.com, April 2008







#### 7. Practice

- Test out platform
- Do dry run with colleagues
- Test out interactive features







#### 8. Execute the Event

- Ensure location is quiet, sound quality is good, you have water, etc.
- Be energized and ready to deliver a great experience
- Be responsive to feedback from participants and colleagues







#### 9. Follow Up on the Leads

- Plan the right approach
- Follow up quickly
- Have a nurture plan in place







#### 10. Leverage the Archive

- Remember most will register but not attend – follow up
- Change approach based on attendance to the event
- Distribute archive as widely and for as long as you can





# First Poll Results: Webinar Experience











#### Wrap Up

- 1. Find The Right Content/Speaker
- 2. Target Your Audience
- 3. Select Promotional Channels
- 4. Choose A Platform
- 5. Prepare An Interactive Presentation
- Promote To Audience
- 7. Practice
- Execute The Event
- 9. Follow Up On The Leads
- 10. Leverage The Archive

Preparation

Excecution





#### Why Webinars?

- · Powerful and Cost-Effective
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- Build Brand Awareness
- · Positions your company as a thought leader





# Second Poll Question: Webinar Interest





#### Joe Koufman's contact info:

- JKoufman@engauge.com
- 404.601.4367 (office)
- LinkedIn.com/in/JoeKoufman
- Twitter.com/GumboShowJoe





## Why do a webinar with 1105 Media?







### **Audience Size**

 Over 3 Million registered, opt-in subscribers to our print, online properties, and industry conferences.







## Targeted Promotion by:

- Specific Industries
- Company Size
- Job Title
- Geographic Location
- Demonstrated Subscriber Interest





# Archive and Augment

- We continue to market and promote your webinar for 90 days after the original live event by hosting a recorded version on our site and capture new leads
- Continuing promotion and touch points help to cultivate more sales lead conversions.





#### **Webinar Production Timeline**

Process starts with signed I/O.

- Step 1. (45+ days prior to webinar date) Webinar production team/person schedules kick-off call with client
- Step 2. (40 45 days prior to webinar date) Post kick-off call, sponsor sends text invite, company logo, confirmation of registration fields
- Step 3. (30 days prior to webinar date)
   First email promotional blast is sent out via 1105 communications.
- Step 4. (15 days prior to webinar date)
   Sponsor confirms or submits new event reminder emails





#### **Webinar Production Timeline**

- Step 5. (2-7 days prior to webinar date)
   Dress rehearsal is scheduled to review webinar presentation console, train speakers and dry run of presentation.
- Step 6. (24 hours prior to webinar date)
   Final PowerPoint presentation due.
- Step. 7 Webinar Day
   All speakers should call in ½ hour prior to scheduled time.

   Phone number and URL will be provided by webinar production team.

"Break a leg!"





# Second Poll Results: Webinar Interest



